

STAKEHOLDER ANNOUNCEMENT

Dear Rural Utilities Service Customers, Stakeholders and Partners:

WASHINGTON, March 20, 2020 – USDA Rural Utilities Service (RUS) is working to ensure the safety, security and health of the public and our employees while continuing to provide excellent customer service.

Consistent with Centers for Disease Control and Prevention (CDC) guidance on limiting the spread of COVID-19 through social distancing, we are now in enterprise-wide remote operational status. USDA RUS is open for business and looks forward to continuing our vital work supporting our customers who live and work in rural America.

The RUS team will continue delivering programs and offering the highest level of customer service. Customers and stakeholders can reach employees using the contact information below.

Thank you,

USDA Rural Utilities Service

Contact us by phone or email:

Telecommunications Programs: 202-270-9556

- Laurel Leverrier (Laurel.Leverrier@usda.gov)
- Jon Claffey (Jon.Claffey@usda.gov)

Electric Programs: 202-407-3277

- Chris McLean (Christopher.McLean@usda.gov)
- Jim Elliott (Jim.Elliott@usda.gov)

Water and Environmental Programs: 202-692-0308

- Edna Primrose (Edna.Primrose@usda.gov)
- Scott Barringer (Scott.Barringer@usda.gov)

General Information: [Rural Utilities Service](#)

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