WASHINGTON, March 20, 2020 – USDA Rural Business-Cooperative Service (RBCS) is working to ensure the safety, security and health of the public and our employees while continuing to provide excellent customer service.

Consistent with Centers for Disease Control and Prevention (CDC) guidance on limiting the spread of COVID-19 through social distancing, we are now in enterprise-wide remote operational status. USDA RBCS is open for business and looks forward to continuing our vital work supporting our customers who live and work in rural America.

The RBCS team will continue delivering programs and offering the highest level of customer service. Customers and stakeholders can reach employees using the contact information below.

Thank you,

USDA Rural Business-Cooperative Service

**Contact us by phone or email:**

Rural Business-Cooperative Service Administrator’s Office: 202-690-4730
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- Stephanie Holderfield ([Stephanie.Holderfield@usda.gov](mailto:Stephanie.Holderfield@usda.gov)) Chief of Staff

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General Information: [Rural Business-Cooperative Service](https://www.rd.usda.gov)

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