Multifamily Housing | Field Operations Division

Field Operations Division
Karissa Stiers Director (Acting)
- Vacant, Program Advisor
- Beverly Fish, Management & Program Analyst
- Vacant, Management Assistant

Northeast Region
(CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT, WV)
Donna O'Brien, Regional Director

South Region
(AL, AR, FL, GA, KY, LA, MS, NC, OK, PR, SC, TN, TX, VI)
Byron Waters, Regional Director

Midwest Region
(IA, IL, IN, KS, MI, MN, MO, ND, NE, OH, SD, WI)
Eric Siebens, Regional Director

West Region
(AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, UT, WA, WY)
Becki Meyer, Regional Director
Multifamily Housing | Field Operations Division: Northeast

Northeast Region

Donna O’Brien, Regional Director
Kelly Jones, Management & Program Analyst (acting)
1 GS-06 Management Assistant - Vacant

Northeast Routine Servicing Team 1
Susan Gregware, Team Lead
- Doreen Rabine
- Diane Inglot
- Megan Boutin
- Philip Otieno
- Andrew Bear
- Celina Reed
- David Cronin
- Loan Tech - Vacant

Northeast Routine Servicing Team 2
Susan Gregware, Team Lead
- Parmy Pierre-Louis
- Holly Mantle
- David Klafchyn
- Vicki Leathers
- Bonnie Murray
- Jeanne Jansch
- Loan Specialist - Vacant
- Loan Tech - Vacant

Northeast Routine Servicing Team 3
Paula Wilson, Team Lead
- Mary Jones
- Margaret Russo
- Michelle Kelsey
- Beth Spignardo
- David Scott
- 2 Loan Specialist - Vacant
- Loan Tech - Vacant

Northeast Routine Servicing Team 4
Jeff Williams, Team Lead
- Pamela Sturgeon
- Loren Chinnery
- Rosemary Smith
- Dudley Dodoo
- 3 Loan Specialist - Vacant
- Loan Tech - Vacant

Northeast Troubled Asset Servicing Team
Celine Skinner, Team Lead
- Cathy Letarte
- Sharon Panunti
- Jennie Powers
- Audrey Suman
- 3 Loan Specialist - Vacant
- Loan Tech - Vacant
# Multifamily Housing | Field Operations Division: South

## South Region

**Byron Waters**, Regional Director  
**Dwayne White**, Management and Program Analyst  
1 GS-06 Management Assistant - Vacant

### South Routine Servicing Team 1

**Linda Broussard**, Team Lead  
- Louis Carrero  
- Jill Jerrett  
- Michele Brossart  
- Dinah Stallworth-Lewis  
- Vanessa Lewis  
- 2 Loan Specialist - Vacant  
- Loan Tech - Vacant

### South Routine Servicing Team 2

**Michael Botelho**, Team Lead  
- Danielle Ehlers  
- Rhonda Toppings  
- Becky Brann  
- Megan Morris  
- 3 Loan Specialist - Vacant  
- Amanda McKenna

### South Routine Servicing Team 3

**Lee Phipps**, Team Lead  
- Sayna Gallagher  
- DeQuiese Newson  
- Leslie Hitchcock  
- Lisa Yocum  
- Elizabeth Conley  
- Sonya Rambo  
- Loan Specialist - Vacant  
- Loan Tech - Vacant

### South Routine Servicing Team 4

**Saykorn Kannika**, Team Lead  
- Earlindie Bartell  
- Lara Ashy  
- Maya Kinson  
- Barbara Proctor  
- J Tyler  
- 2 Loan Spec - Vacant  
- Melanie Class  
- Loan Tech - Vacant  
- Keeyon Scott

### South Routine Servicing Team 5

**Tara Brooks**, Team Lead  
- Bryan Hooper  
- Angela Sinclair  
- Carlos Opio  
- Heather Kershner  
- Regina Garth  
- 2 Loan Spec - Vacant  
- LaTonya Austin

### South Routine Servicing Team 6

**Mike Ubias**, Team Lead  
- Theresa Taylor  
- Wanda Singleton  
- Becky Johnson  
- Laci Fett  
- Paula Crocker  
- Michael Gunner  
- Mandy Almand  
- Loan Tech - Vacant

### South Routine Servicing Team 7

**Linda Baker**, Team Lead  
- Stephanie Smith  
- Tyrod Flowers  
- Shawanda Jones  
- Sylvia Morales  
- Shanna Barker  
- 2 Loan Spec - Vacant  
- Loan Tech - Vacant

### South Routine Servicing Team 8

**Melinda George**, Team Lead  
- Carolyn Billups  
- Shaunda Webb  
- Kathryn Wright  
- Laura Founders  
- Donna Ross  
- Loan Spec - Vacant  
- LaDonna McKenzie-Thomas  
- Loan Tech - Vacant

### South Routine Servicing Team 9

**Karen Phillips**, Team Lead  
- Penny Matthews  
- Kayla Estes  
- Barbara Pierce  
- Tamara Oliver  
- Melissa Mays  
- Berenise Lopez  
- Loan Spec - Vacant  
- Loan Tech - Vacant

### South Troubled Asset Servicing Team

**Eric Hixson**, Team Lead  
- Jobi Williams  
- Michelle Torres  
- Kathy Smith  
- Clint Furlow  
- Layla Mitchell  
- 4 Loan Spec - Vacant  
- Loan Tech - Vacant
Multifamily Housing | Field Operations Division: Midwest

Midwest Region
Eric Siebens Regional Director
Brian Boyda, Management and Program Analyst
1 GS-06 Management Assistant - Vacant

Midwest Troubled Asset Servicing Team
Joann Inda, Team Lead
Sylvia Rhinehart
Austin Roberts
4 Loan Spec, Vacant

Midwest Routine Servicing Team 1
Douglas Wright, Team Lead
Bill Hacker
Carla Haskins
Jeff Devers
Travis Wolf
Melissa Gonzalez
2 Loan Spec - Vacant
Loan Tech - Vacant

Midwest Routine Servicing Team 2
Susan Tetil, Team Lead (acting)
Chad Zaske
Tonia Savage
Dana Koffman
Terri Mier
Jamie Rhine
Julie Miller
2 Loan Spec - Vacant
Michelle McDaniel

Midwest Routine Servicing Team 3
Steve Lervik, Team Lead
Robert Hernandez
Sherry White
Kristen Hurt
Valerie Robinson
Renee Crock
3 Loan Spec - Vacant
Todd Hegler

Midwest Routine Servicing Team 4
Cheryl Baker, Team Lead
Reggie Magee
Shelby Leakey
Natasha Byers
Sara Bax
4 Loan Spec - Vacant
Loan Tech - Vacant

Midwest Routine Servicing Team 5
Cindy Frazier, Team Lead
Jacqueline Barker
Kim Briggs
Sarah Borchelt
Sarah Fritz
Jeremy Barton
2 Loan Spec - Vacant
Loan Tech - Vacant

Midwest Routine Servicing Team 6
Steve Lervik, Team Lead (acting)
Sheila Svoboda
Alicia Jones
Tracy Wojcik
Diann Carlson
Amber Howe
3 Loan Spec - Vacant
Felicia Hovland

Midwest Routine Servicing Team 7
Kimberly Fehringer, Team Lead
Susan England
Vickie Moes
Jamie
Christiansen-Lehman
Lorelle Deuter
Stephanie Dehart
Marylan Duque
2 Loan Spec - Vacant
Loan Tech - Vacant

Midwest Routine Servicing Team 8
Susan Tetil, Team Lead
Monique Elbert
Christopher York
Kelly Hobson
Sarah Mason
Columbine Pierce
3 Loan Spec - Vacant
Loan Tech - Vacant