

Tornado Disaster Assistance

When a disaster strikes, USDA Rural Development programs can help individuals, communities, Tribes and businesses recover and rebuild. Below, you'll find several USDA programs that may be of assistance.



NOTE: In a Presidentially-declared disaster, it is to your benefit to register with the Federal Emergency Management Agency (FEMA): Main: 800-621-3362 | TTY: 800-462-7585 | Website: www.DisasterAssistance.gov.

Single Family Housing

- Home repairs
- Tree and brush removal
- Build or purchase a home

Abbey Lukehart

515-284-4444

iowahomeloans@usda.gov

Multifamily Housing

- Affordable apartments
- Emergency housing
- Help with rent

Contacts available at
rd.usda.gov/multifamily, or
800-292-8293.

Communities

- Repair buildings
- Replace equipment and vehicles
- Repair of water and waste systems

Kate Sand

515-284-4459

kate.sand@usda.gov

Businesses

- Real estate and equipment financing
- Working capital
- Energy upgrades

John Ferrell

641-931-3024

john.ferrell@usda.gov

Are you a USDA home loan borrower who is having difficulty paying your mortgage because of a natural disaster?

USDA home loan borrowers who have lost their job or had their hours reduced due to a natural disaster may be eligible to receive assistance on their loan payment.

Options available include:

- Payment reduction
- A temporary suspension of payments (up to 180 days)
- A mortgage restructuring agreement
- Payment assistance

Contact:

Customer Service:
Monday - Friday, 7 a.m. - 5 p.m.
– Main number: 800-414-1226
– TDD: 800-438-1832
– TTY: 800-735-2466

Are you a displaced homeowner or rental tenant?

- Displaced survivors in a federally-designated disaster area can use a valid FEMA number to receive priority placement at any USDA-financed apartment.

- Existing rental tenants in USDA-financed apartments at the time of the disaster can ask USDA for a Letter of Priority Entitlement (LOPE) for priority placement.
- USDA can authorize its apartment property owners to waive age restrictions, as well as income, deposit or lease requirements.
- For a list of USDA apartments nationwide, visit: www.rd.usda.gov/findrentals.

Contact:

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Are you a non-USDA home loan borrower who has suffered damage to your home?

Even if you have insurance coverage, you should register with the Federal Emergency Management Agency (FEMA) for potential additional assistance.

Contact:

Main number: 800-621-3362
TTY: (800) 462-7585
www.DisasterAssistance.gov



Are you the owner of a multifamily property that has been damaged in a natural disaster?

Multifamily housing property owners with USDA loans may be eligible for special servicing tools, including financing for repairs.

For more information:

Please contact Multifamily Housing toll-free at 800-292-8293, or visit <https://www.rd.usda.gov/multifamily> and scroll to the bottom of the page to find the contact for your area.

Have your community facilities been damaged in a natural disaster?

USDA Rural Development can help rural communities repair or rebuild their public facilities and replace damaged equipment and vehicles after a disaster.

Contact:

Kate Sand
515-284-4459
kate.sand@usda.gov

Have your community's water and waste systems been affected by a natural disaster?

USDA can help rural communities repair or rebuild their water and waste systems after a disaster through the Emergency Water Assistance Grant (ECWAG) Program and other forms of assistance.

Contact:

Kate Sand
515-284-4459
kate.sand@usda.gov

- USDA-funded revolving loan funds can provide financing to help eligible businesses recover from a natural disaster. USDA can put rural businesses and nonprofits in contact with intermediary lenders to discuss eligibility and availability of funds.

Special emergency assistance

USDA can offer special emergency assistance in designated disaster areas when funding for such assistance is allocated by Congress.

Has your business been affected by a natural disaster?

- USDA can help businesses recover from a natural disaster by guaranteeing their business loans through eligible lenders. Funds can be used for equipment, real estate, working capital, and refinancing.

As the leading federal agency for rural development prosperity, we work to help rural communities grow and prosper.

For additional resources and information about our business, community or housing programs, contact our program specialists at 1-800-670-6553 or visit us online at www.rd.usda.gov.

USDA is an equal opportunity provider, employer, and lender.

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