

When a disaster strikes, USDA Rural Development programs can help individuals, communities, Tribes and businesses recover and rebuild. Below, you'll find several USDA programs that may be of assistance.

NOTE: In a Presidentially-declared disaster, it is to your benefit to register with the Federal Emergency Management Agency (FEMA):  
Main: 800-621-3362 | TTY: 800-462-7585 | Website: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).

**Single Family Housing:**

- Home repairs
- Tree and brush removal
- Build or purchase a home

**Multi-Family Housing:**

- Affordable apartments
- Emergency housing
- Help with rent

**Communities:**

- Repair buildings
- Replace equipment and vehicles
- Repair of water / waste systems

**Businesses:**

- Real estate and equipment financing
- Working capital
- Energy upgrades

**Are you a USDA home loan borrower having difficulty paying your mortgage because of a natural disaster?**

USDA home loan borrowers who may have lost their job or had their hours reduced due to a natural disaster may be eligible to receive assistance on their loan payment.

Options available may include:

- Payment reduction
- A temporary suspension of payments (up to 180 days)
- A mortgage restructuring agreement
- Payment assistance

Contact:

Customer Service:  
Monday - Friday, 5 a.m. - 3 p.m.  
– Main number: 800-414-1226  
– TDD: 800-438-1832  
– TTY: 800-735-2466

**Are you a displaced homeowner or rental tenant?**

- USDA can authorize its apartment property owners to waive age restrictions, as well as income, deposit or lease requirements.

- Anyone displaced or impacted in a federally-designated disaster area may receive priority placement at any USDA-financed apartment. Ask USDA for a Letter of Priority Entitlement (LOPE).

- For a list of USDA apartments nationwide visit:  
[https://rdmfhrentals.sc.egov.usda.gov/RDMFHRentals/select\\_state.jsp](https://rdmfhrentals.sc.egov.usda.gov/RDMFHRentals/select_state.jsp).

Contact:

**Are you a non-USDA home loan borrower who has suffered damage to your home?**

Even if you have insurance coverage, you should register with the Federal Emergency Management Agency (FEMA) for potential additional assistance.

Contact:

– Main number: 800-621-3362  
– TTY: 800-462-7585  
[www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).



### **Are you the owner of a multi-family property that has been damaged in a natural disaster?**

Multi-family housing property owners with USDA loans may be eligible for special servicing tools, including financing for repairs.

Contact:

### **Have your community's water and waste systems been affected by a natural disaster?**

USDA can help rural communities repair or rebuild their water and waste systems after a disaster through the Emergency Water Assistance Grant (ECWAG) Program and other forms of assistance.

Contact:

- USDA-funded revolving loan funds may provide financing to help businesses recover from the damages caused by a natural disaster. USDA can put rural businesses and nonprofits in contact with intermediary lenders to discuss eligibility and availability of funds.

Contact:

### **Have your community facilities been damaged in a natural disaster?**

USDA Rural Development can help rural communities repair or rebuild their public facilities and replace damaged equipment and vehicles after a disaster.

Contact:

### **Has your business been affected by a natural disaster?**

- USDA can help businesses recover from the damages caused by a natural disaster by guaranteeing their business loans with eligible lenders. Funds may be used for equipment, real estate, working capital and refinancing.

### **Special emergency assistance**

USDA can offer special emergency assistance in designated disaster areas when funding for such assistance is allocated by Congress.

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**As the leading federal agency for rural development prosperity, we work to help rural communities grow and prosper.**

**For additional resources and information about our business, community or housing programs, contact our program specialists at 1-800-670-6553 or visit us online at [rd.usda.gov](https://rd.usda.gov).**

**USDA is an equal opportunity provider, employer, and lender.**

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