

TOPIC	CONTACT
<p>File-Specific Questions</p> <p>Information to include in email:</p> <ul style="list-style-type: none"> Identify the state the application is located; if applicable; Provide applicant's name and USDA borrower ID, if applicable; GUS loan number, if applicable Include contact information; and Indicate if you would like a call back (otherwise you will receive an email reply) 	<p>Production Team One: SFHGLPONE@usda.gov AK, AL, AZ, CA, CO, GU, HI, IA, ID, KS, MT, NM, NV, OR, SD, TX, UT, WA, WI, WP, WY</p> <p>Production Team Two: SFHGLPTWO@usda.gov AR, KY, LA, MN, MO, MS, ND, NE, NJ, NY, OK</p> <p>Production Team Three: SFHGLPTHREE@usda.gov CT, DE, GA, IL, MA, MD, ME, MI, NC, NH, RI, SC, VT, WV</p> <p>Production Team Four: SFHGLPFOUR@usda.gov FL, IN, OH, PA, PR, TN, VA, VI</p>
<p>Lender Approval/Recertification</p>	
<p>Lender Self-Report</p>	<p>sfhgld.compliance@usda.gov</p>
<p>Program Training</p>	
<p>Program Marketing & Outreach</p>	<p>sfhgld.lenderpartner@usda.gov</p>
<p>General Loan Scenario Questions</p>	
<p>Loan Policy/Regulation/Handbook</p>	<p>sfhgld.program@usda.gov</p>
<p>Loan Servicing</p>	<p>sfhgldpservicing@usda.gov</p>
<p>Technical Issues: GUS</p>	<p>RD.HD@USDA.GOV</p>
<p>Technical Issues: e-Authentication</p>	<p>E Authentication FAQs: (https://www.eauth.usda.gov/eauth/b/usda/faq) E-Authentication Contact Us: (https://www.eauth.usda.gov/eauth/b/usda/contactus)</p>
<p>Loss Claims</p>	<p>guarantee.svc@usda.gov</p>
<p>Monthly & Quarterly Status Reporting</p>	
<p>GUS User Agreements</p>	<p>rd.nfaoc.hsb@usda.gov</p>

TOOLS & RESOURCES

Regulation and Handbook: <https://www.rd.usda.gov/resources/directives>

Lender Webpage—Turn times, contact information, and helpful links: <https://www.rd.usda.gov/page/sfh-guaranteed-lender>

USDA LINC—Training modules, user guides, and more useful resources: <https://www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library>

GovDelivery—Receive notifications regarding origination, servicing, and GUS updates: <https://public.govdelivery.com/accounts/USDARD/subscriber/new>